



Fire Department  
#82-24

**DATE:** June 20, 2024

**TO:** All Fire Personnel

**FROM:** Amanda Slovick, Senior Management Analyst

**SUBJECT:** **Monthly Report: May 2024**

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Members,  
The attached report is a summary of performance outcomes for the month of May 2024.

Please let me know if there are any questions.

Thank you.



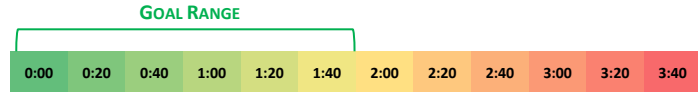
# MOUNTAIN VIEW FIRE DEPARTMENT MONTHLY REPORT

## REPORT DASHBOARD

\* EMS

🔥 FIRE/RESCUE/ALL OTHER INCIDENT TYPES

**TURNOUT TIME GOAL 2:00**



**MAY AVERAGE TURNOUT TIME 0:56**

**RESPONSE TIME (FIRST IN) GOAL 4:00**



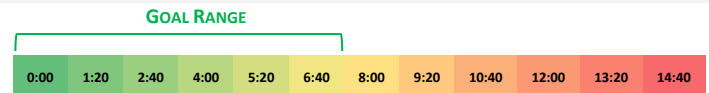
**MAY AVERAGE FIRST IN RESPONSE TIME 5:14**

**TURNOUT TIME GOAL 2:00**



**MAY AVERAGE TURNOUT TIME: 1:00**

**RESPONSE TIME (ALL UNITS) GOAL 8:00**



**MAY AVERAGE FIRST IN RESPONSE TIME: 6:30**

### AID GIVEN



### AID RECEIVED

Year-to-Date, there have been 3 Strike Team and Single Resource Deployments. There were 14 incidents in which MVFD was called to provide aid services to communities including Sunnyvale, Los Altos, and Palo Alto.

MVFD responded to a total of 4 Fire-type incidents, 9 Emergency Medical or Rescue calls, and 1 Service Call.

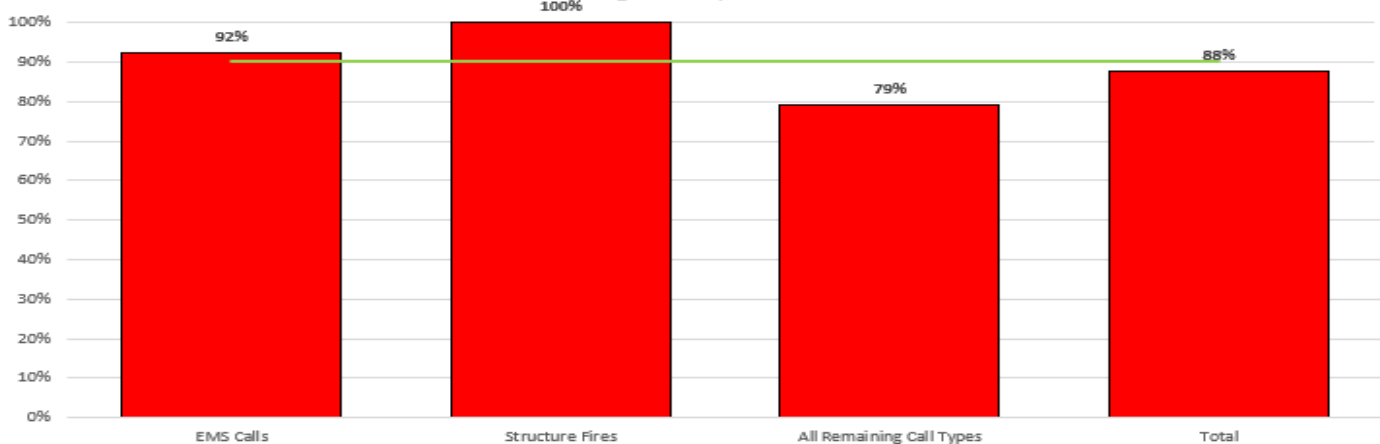
There were 12 incidents in which MVFD received automatic and/or mutual aid services from departments including Sunnyvale, Palo Alto, Central Fire District, or other local Departments.

Aiding departments assisted in 2 Fire-type incident, 9 Emergency Medical or Rescue calls, and 1 Service Calls.

### INCIDENT TYPE

🔥 FIRES, ALL TYPES	2%
* EXPLOSIONS	>1%
* EMERGENCY MEDICAL SERVICES	73%
☠️ HAZARDOUS MATERIALS	2%
🛠️ SERVICE CALLS	5%
🕒 GOOD INTENTION	8%
🚫 FALSE ALARM	10%
! OTHER	0%

Call Processing % Compliance to Standard

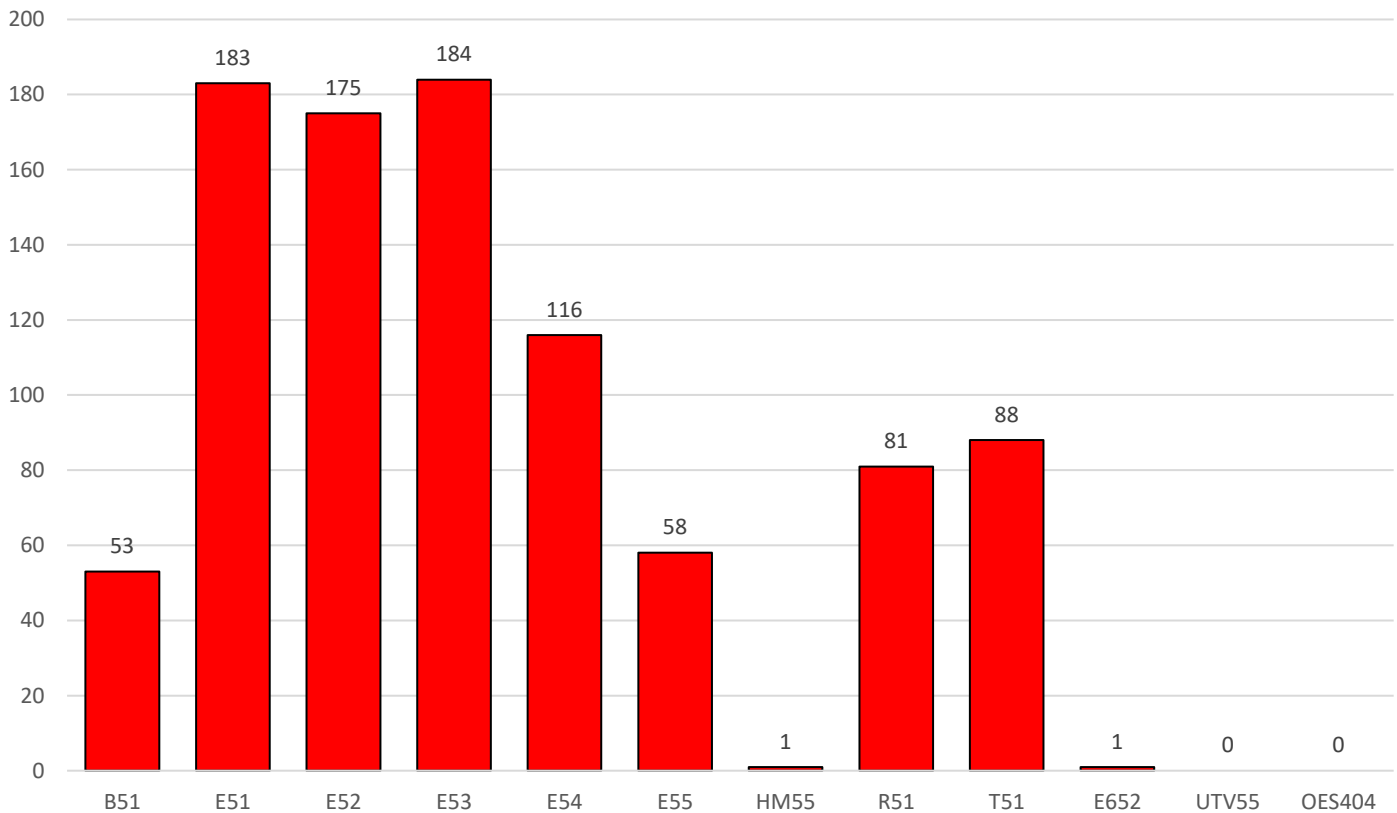


## INCIDENT RESPONSES BY UNIT

### Responses By Unit

	Dec. 2023	Jan. 2024	Feb. 2024	Mar. 2024	Apr. 2024	May. 2024
<b>B51</b>	69	58	64	76	64	<b>53</b>
<b>E51</b>	196	180	177	173	163	<b>183</b>
<b>E52</b>	168	166	170	202	163	<b>175</b>
<b>E53</b>	186	165	177	183	177	<b>184</b>
<b>E54</b>	97	87	83	99	102	<b>116</b>
<b>E55</b>	42	49	38	48	38	<b>58</b>
<b>HM55</b>	1	0	1	0	5	<b>1</b>
<b>R51</b>	84	75	81	89	78	<b>81</b>
<b>T51</b>	65	86	77	81	73	<b>88</b>
<b>E652</b>	0	0	11	0	0	<b>1</b>
<b>UTV55</b>	0	0	0	0	0	<b>0</b>
<b>OES404</b>	0	0	0	0	0	<b>0</b>
<b>TOTAL</b>	<b>908</b>	<b>866</b>	<b>879</b>	<b>951</b>	<b>863</b>	<b>940</b>
	<b>-9%</b>	<b>-5%</b>	<b>2%</b>	<b>8%</b>	<b>-9%</b>	<b>9%</b>
<b>% change from previous month</b>						

### Unit Response Count

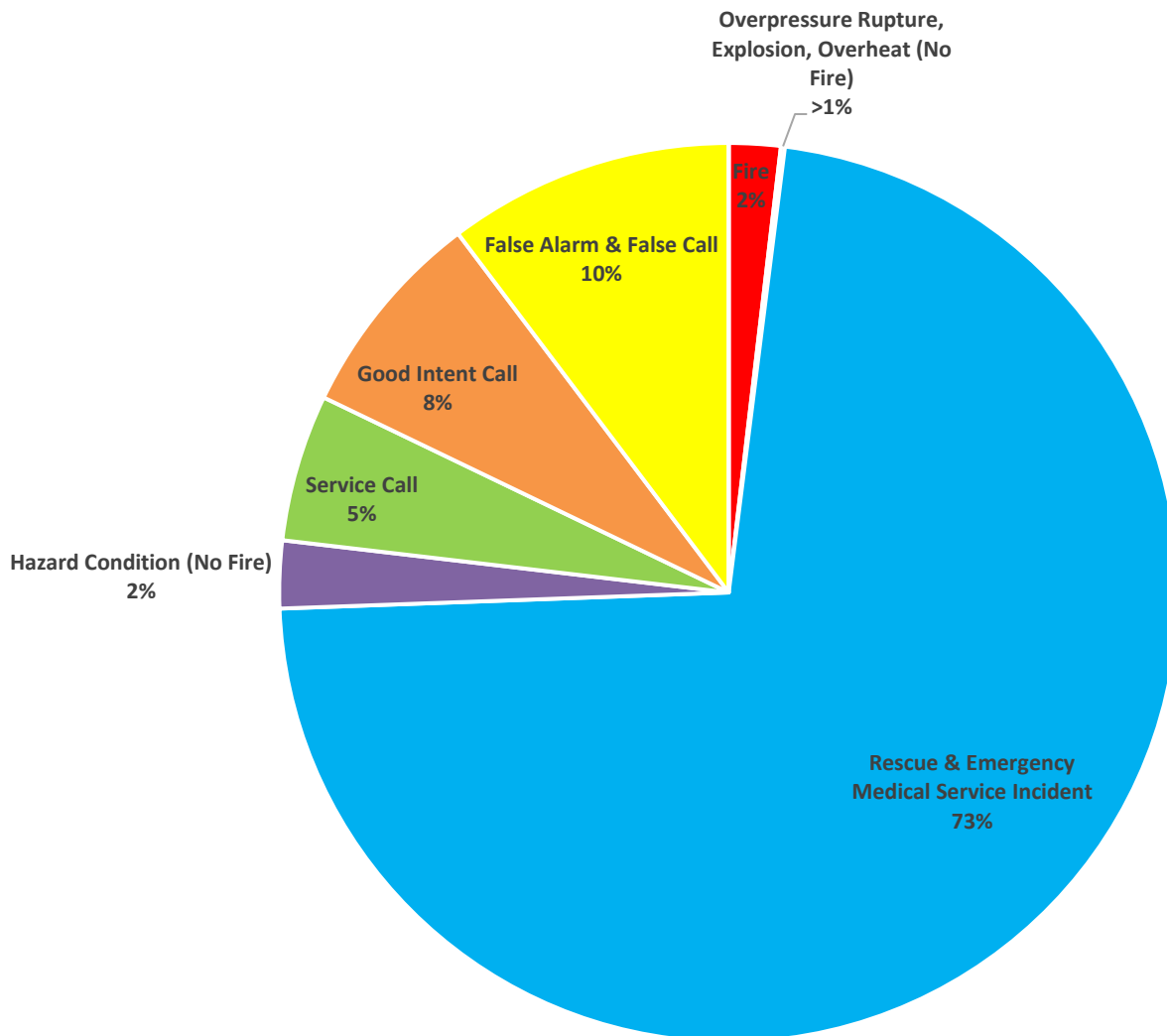


# INCIDENT COUNT

## Incident Count by Type

	Dec. 2023	Jan. 2024	Feb. 2024	Mar. 2024	Apr. 2024	May. 2024
Fire	12	15	18	26	15	13
Overpressure Rupture, Explosion, Overheat (No Fire)	0	1	0	0	1	1
Rescue & Emergency Medical Service Incident	488	450	423	478	429	507
Hazard Condition (No Fire)	16	14	19	9	12	17
Service Call	42	33	39	40	43	37
Good Intent Call	68	55	69	46	46	53
False Alarm & False Call	38	57	53	60	71	72
Special Incident Type	0	0	16	0	0	0
<b>TOTAL</b>	<b>664</b>	<b>625</b>	<b>637</b>	<b>659</b>	<b>617</b>	<b>700</b>
	<b>-7%</b>	<b>-6%</b>	<b>2%</b>	<b>3%</b>	<b>-6%</b>	<b>13%</b>
<b>% change from previous month</b>						

## % Per Incident Type



### Fire Only Incident Count by Unit (Series Type 100)

	Dec. 2023	Jan. 2024	Feb. 2024	Mar. 2024	Apr. 2024	May. 2024
B51	7	10	8	13	10	8
E51	5	7	11	12	7	8
E52	3	2	5	8	2	6
E53	6	8	7	11	7	5
E54	3	6	5	8	8	3
E55	2	3	3	4	3	3
HM55	0	0	0	0	1	0
R51	4	9	7	10	9	6
T51	6	9	9	11	8	8
<b>TOTAL</b>	<b>36</b>	<b>54</b>	<b>55</b>	<b>77</b>	<b>55</b>	<b>47</b>
	<b>-12%</b>	<b>50%</b>	<b>2%</b>	<b>40%</b>	<b>-29%</b>	<b>-15%</b>
% change from previous month						

### EMS Only Incident Count by Unit (Series Type 300)

	Dec. 2023	Jan. 2024	Feb. 2024	Mar. 2024	Apr. 2024	May. 2024
B51	42	35	29	49	38	34
E51	149	129	116	122	113	131
E52	120	120	123	154	123	134
E53	134	107	115	117	110	131
E54	65	66	51	69	59	71
E55	22	27	14	34	24	31
HM55	0	0	1	0	2	0
R51	63	49	52	65	56	61
T51	32	33	32	38	34	46
<b>TOTAL</b>	<b>627</b>	<b>566</b>	<b>533</b>	<b>648</b>	<b>559</b>	<b>639</b>
	<b>6%</b>	<b>-10%</b>	<b>-6%</b>	<b>22%</b>	<b>-14%</b>	<b>14%</b>
% change from previous month						

## Fire-Specific Incident Count by Unit

SERIES	FIRE TYPE	B51	E51	E52	E53	E54	E55	R51	T51	E652	TOTAL
100	Fire, other	0	0	0	0	0	0	0	0	0	0
111	Building fire	3	2	1	2	1	2	2	3	0	16
112	Fires in structure other than in a building	0	0	0	0	0	0	0	0	0	0
113	Cooking fire, confined to container	2	3	3	1	0	0	2	3	0	14
114	Chimney or flue fire, no extension to structure	0	0	0	0	0	0	0	0	0	0
115	Incinerator overload or malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
116	Fuel burner/boiler malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
118	Trash or rubbish fire, contained	0	0	0	0	0	0	0	0	0	0
121	Fire in mobile home used as fixed residence	0	0	0	0	0	0	0	0	0	0
122	Fire in motor home, camper, RV (currently used as an occupancy)	0	0	0	0	0	0	0	0	0	0
123	Fire in portable building, fixed location	0	0	0	0	0	0	0	0	0	0
130	Mobile property (vehicle) fire, other	0	0	0	0	0	0	0	0	0	0
131	Passenger vehicle fire	1	1	0	0	1	0	1	1	0	5
132	Road freight or transport vehicle fire	1	1	0	0	1	0	0	0	0	3
136	Motor home or RV fire	0	0	0	0	0	0	0	0	0	0
137	Camper or recreational vehicle (RV) fire	0	0	0	0	0	0	0	0	0	0
140	Natural vegetation fire, other	0	0	0	0	0	0	0	0	0	0
141	Forest, woods or wildfire	0	0	0	0	0	0	0	0	0	0
142	Brush or brush-and-grass mixture fire	0	0	0	1	0	0	0	0	0	1
143	Grass fire	0	0	2	0	0	1	0	0	1	4
150	Outside rubbish fire, other	0	0	0	0	0	0	0	0	0	0
151	Outside rubbish, trash or waste fire	0	0	0	0	0	0	0	0	0	0
154	Dumpster or other outside trash receptacle fire	1	1	0	1	0	0	1	1	0	5
160	Special outside fire, other	0	0	0	0	0	0	0	0	0	0
161	Outside storage fire	0	0	0	0	0	0	0	0	0	0
162	Outside equipment fire	0	0	0	0	0	0	0	0	0	0
163	Outside gas or vapor combustion explosion	0	0	0	0	0	0	0	0	0	0
164	Outside mailbox fire	0	0	0	0	0	0	0	0	0	0
173	Cultivated trees or nursery stock fire	0	0	0	0	0	0	0	0	0	0
	<b>TOTAL</b>	<b>8</b>	<b>8</b>	<b>6</b>	<b>5</b>	<b>3</b>	<b>3</b>	<b>6</b>	<b>8</b>	<b>1</b>	<b>48</b>

## MVFD Personnel Enroute to Hospital

Date	Number	Type	Shift	Ambulance Status	MVFD personnel retained care enroute to hospital due to BLS ambulance on scene?
5/1/2024	MF24122013	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
5/3/2024	MF24124004	EMS call, excluding vehicle accidents	B - Shift	BLS ambulance arrived on scene	Yes
5/5/2024	MF24126001	EMS call, excluding vehicle accidents	C - Shift	BLS ambulance arrived on scene	Yes
5/6/2024	MF24127023	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
5/7/2024	MF24128012	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
5/7/2024	MF24128006	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
5/8/2024	MF24129015	EMS call, excluding vehicle accidents	B - Shift	BLS ambulance arrived on scene	Yes
5/12/2024	MF24133012	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
5/13/2024	MF24134014	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
5/14/2024	MF24135022	EMS call, excluding vehicle accidents	B - Shift	BLS ambulance arrived on scene	Yes
5/17/2024	MF24138013	EMS call, excluding vehicle accidents	C - Shift	BLS ambulance arrived on scene	Yes
5/18/2024	MF24139005	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene, BLS ambulance dispatched - MVFD upgraded to ALS	Yes
5/21/2024	MF24142007	EMS call, excluding vehicle accidents	B - Shift	BLS ambulance arrived on scene	Yes
5/22/2024	MF24143020	EMS call, excluding vehicle accidents	C - Shift	BLS ambulance arrived on scene	Yes
5/23/2024	MF24144003	EMS call, excluding vehicle accidents	C - Shift	BLS ambulance arrived on scene	Yes
5/23/2024	MF24144005	EMS call, excluding vehicle accidents	C - Shift	BLS ambulance arrived on scene	Yes
5/23/2024	MF24144020	EMS call, excluding vehicle accidents	C - Shift	BLS ambulance arrived on scene	Yes
5/23/2024	MF24144013	EMS call, excluding vehicle accidents	C - Shift	BLS ambulance arrived on scene	Yes
5/25/2024	MF24146007	EMS call, excluding vehicle accidents	A - Shift	ALS ambulance arrived on scene, BLS ambulance arrived on scene	Yes
5/25/2024	MF24146018	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
5/25/2024	MF24146010	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
5/25/2024	MF24146003	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
5/25/2024	MF24146005	EMS call, excluding vehicle accidents	A - Shift	ALS ambulance arrived on scene, BLS ambulance arrived on scene	Yes
5/30/2024	MF24151002	EMS call, excluding vehicle accidents	C - Shift	BLS ambulance arrived on scene	Yes

## UNIT UTILIZATION

### NON-EMERGENCY UTILIZATION

TRAINING	
Unit	% of Time Committed to Training
B51	16.667%
E51	10.924%
E52	6.730%
E53	4.411%
E54	4.759%
E55	9.956%
R51	6.529%
T51	7.067%

ACTIVITIES	
Unit	% of Time Committed To Activity
B51	16.667%
E51	22.549%
E52	15.189%
E53	19.282%
E54	28.630%
E55	18.043%
R51	12.030%
T51	23.018%

### EMERGENCY UTILIZATION

#### TIME COMMITTED TO INCIDENT

Unit	% of Time Committed to Incident
B51	2.953%
E51	10.093%
E52	9.281%
E53	10.103%
E54	5.279%
E55	3.203%
R51	4.176%
T51	4.603%

### TOTAL UTILIZATION

#### TIME COMMITTED TO INCIDENTS, TRAINING, AND ACTIVITIES

Unit	% of Committed Time
B51	36.287%
E51	43.566%
E52	31.200%
E53	33.796%
E54	38.668%
E55	31.202%
R51	22.735%
T51	34.688%



## CALL FREQUENCY BY ADDRESS

Rank	Address	Count	Percent of All Incidents (701)	Most Frequent Incident Type Recorded at Address
1	701 East EL CAMINO REAL Road	41	5.85%	EMS Call
2	2530 SOLACE Place	22	3.14%	EMS Call
3	1949 GRANT Road	12	1.71%	EMS Call

### Top Call Frequency by Address per Apparatus

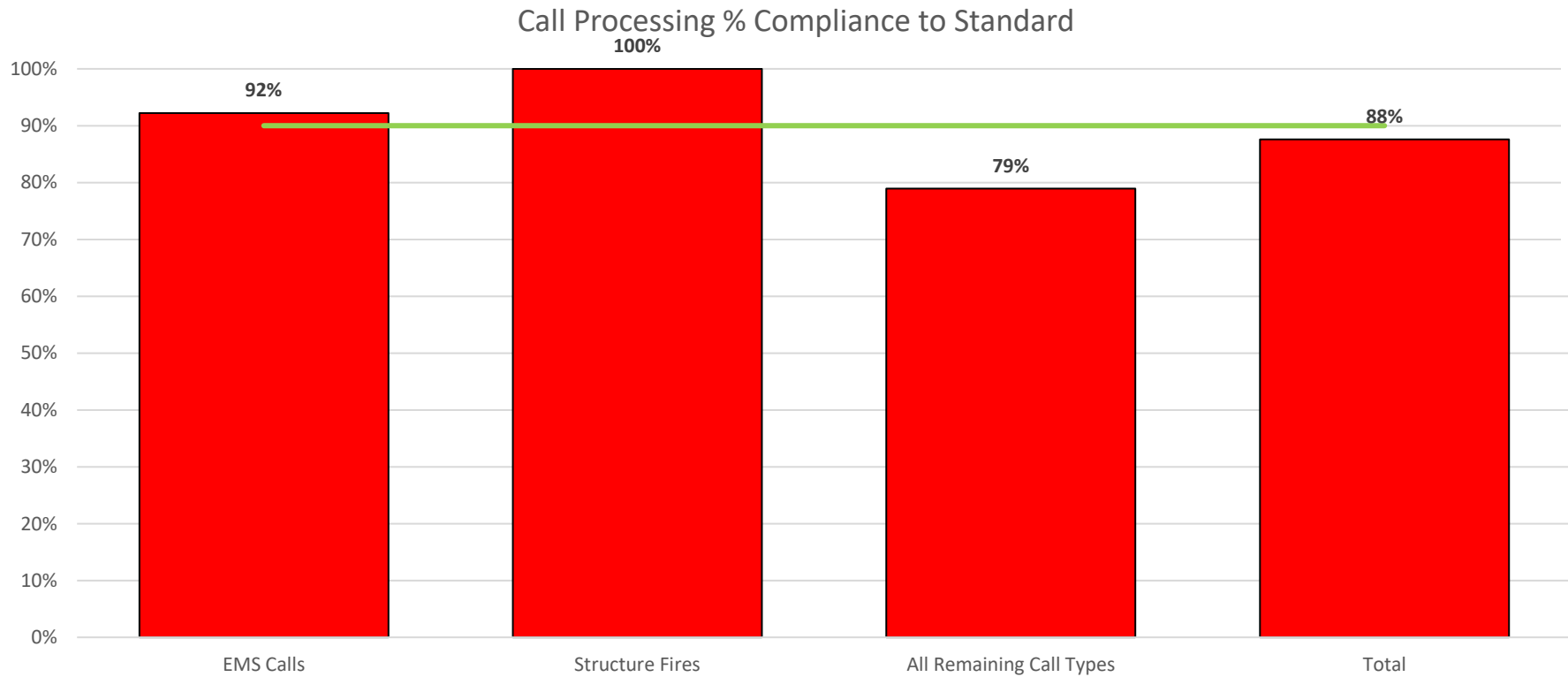
Apparatus	Address	Count	% of Total Calls
E51	555 West MIDDLEFIELD Road	9	4.92%
E52	701 East EL CAMINO REAL Road	28	16.00%
E53	375 OAKTREE Drive & 600 SHOWERS Drive	6 each	3.26%
E54	701 East EL CAMINO REAL Road	13	11.21%
E55	2000 North SHORELINE Boulevard	3	10.52%
R51	1984 West EL CAMINO REAL Road	3	5.17%
T51	N/A	N/A	N/A

### Top Incident Type Reported and Top Address per Incident

Top Incident Type and Addresses				
	Type	Total Incident Count	Top Address with Incident Count	Incident Count at Address
1	EMS call, excluding vehicle accidents	451	701 East EL CAMINO REAL Road	32
2	Dispatched and cancelled en route	29	701 East EL CAMINO REAL Road	6
2	Alarm system activation, no fire - unintentional	29	555 West MIDDLEFIELD Road	3
3	Motor vehicle accident with injuries	21	N/A	N/A

## CALL PROCESSING

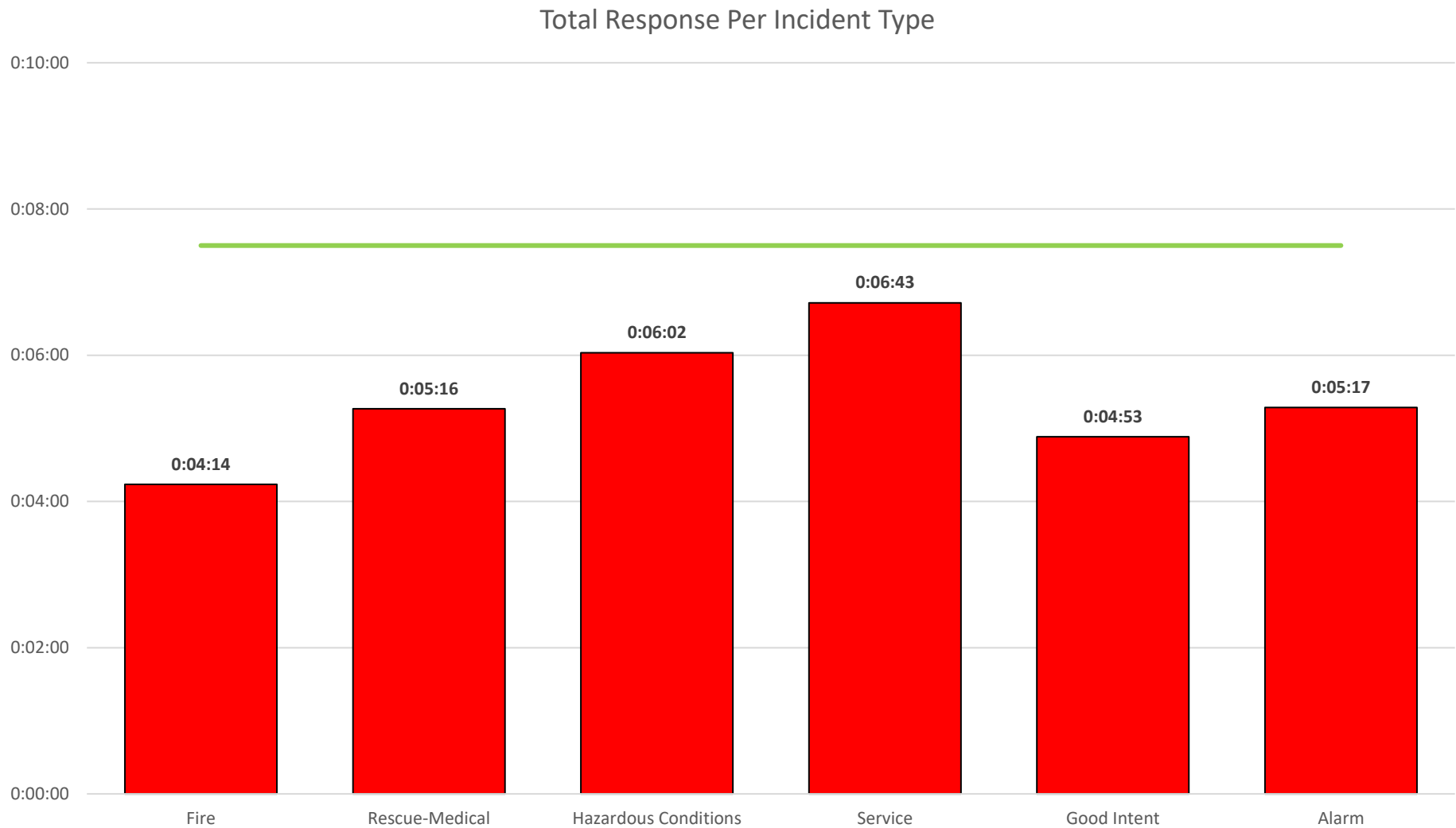
Call Type	Average Time	Total Number	# Compliance at 90 seconds	% Compliance at 90 seconds
EMS Calls	0:00:49	451	416	92%
Structure Fires	0:00:33	3	3	100%
All Remaining Call Types	0:01:09	247	195	79%
<b>Total</b>	<b>0:00:56</b>	<b>701</b>	<b>614</b>	<b>88%</b>



## TOTAL RESPONSE TIME

Total Response Time measures the time that the 911 call is answered until the first-due unit arrives on-scene.

The Total Response Time Standard is 7 minutes 30 seconds.



## SUPPRESSION PERFORMANCE METRICS

	METRIC	Goal	May. 2024
<b>For Prehospital medical emergencies, rescues, and small fires:</b>	Turnout time of two minutes.	>90%	100%
	Travel time of four minutes for the first-due unit.	>90%	29%
	The first-due unit should arrive within 7 minutes 30 seconds of the time from the receipt of the 9-1-1 call.	>90%	87%
<b>For building fires:</b>	Turnout time of two minutes.	>90%	100%
	Travel time of eight minutes for all units.	>90%	73%
	Multiple-unit effective response force (ERF) of 15 personnel should arrive within 11 minutes 30 seconds from the time of the 9-1-1 call receipt.	>90%	100%

# TURNOUT TIME

En Route – Dispatch = Turnout Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of May

EMS	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:00:59	36	100%	0:01:02	45	100%	0:00:47	31	100%	0:00:56	112	100%
E52	0:01:07	41	100%	0:01:09	47	100%	0:01:07	34	97%	0:01:08	122	99%
E53	0:00:51	44	100%	0:01:09	36	97%	0:00:59	31	100%	0:01:00	111	99%
E54	0:01:18	12	92%	0:00:44	23	100%	0:01:11	14	100%	0:01:04	49	97%
E55	0:01:00	2	100%	0:00:36	8	100%	0:00:57	11	100%	0:00:51	21	100%
R51	0:00:53	12	100%	0:00:56	7	100%	0:00:51	9	89%	0:00:53	28	96%
T51	0:00:48	8	100%	0:00:34	11	100%	0:00:48	12	100%	0:00:43	31	100%
<b>SHIFT TOTAL AVERAGE/SUM</b>	<b>0:00:59</b>	<b>155</b>	<b>99%</b>	<b>0:00:53</b>	<b>177</b>	<b>100%</b>	<b>0:00:57</b>	<b>142</b>	<b>98%</b>	<b>0:00:56</b>	<b>474</b>	<b>99%</b>

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:02:00 at 90% of the time for all units.

Month of May

Fire/Rescue/All Other Incident Types	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:00:59	23	100%	0:01:05	24	100%	0:00:51	23	100%	0:00:58	70	100%
E52	0:01:20	9	89%	0:01:09	15	100%	0:01:06	15	100%	0:01:12	39	96%
E53	0:00:58	24	100%	0:00:57	28	100%	0:00:59	14	93%	0:00:58	66	98%
E54	0:01:23	21	100%	0:00:56	15	100%	0:01:01	23	96%	0:01:07	59	99%
E55	0:01:36	9	89%	0:00:45	13	100%	0:00:33	11	100%	0:00:58	33	96%
R51	0:00:59	14	100%	0:00:53	23	100%	0:01:02	14	93%	0:00:58	51	98%
T51	0:01:10	15	93%	0:00:35	21	100%	0:00:35	16	100%	0:00:47	52	98%
<b>SHIFT TOTAL AVERAGE/SUM</b>	<b>0:01:12</b>	<b>115</b>	<b>96%</b>	<b>0:00:54</b>	<b>139</b>	<b>100%</b>	<b>0:00:52</b>	<b>116</b>	<b>97%</b>	<b>0:01:00</b>	<b>370</b>	<b>98%</b>

# RESPONSE TIME

Arrival – Dispatch = Response Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:04:00 at 90% of the time for the first-due unit.

Month of May

EMS	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:05:11	35	26%	0:05:18	45	22%	0:05:21	30	30%	0:05:17	110	26%
E52	0:04:56	41	27%	0:04:49	45	29%	0:04:37	35	23%	0:04:47	121	26%
E53	0:05:06	44	25%	0:05:07	36	22%	0:05:07	30	37%	0:05:07	110	28%
E54	0:05:32	12	25%	0:05:34	23	22%	0:05:07	14	14%	0:05:24	49	20%
E55	0:03:56	2	50%	0:04:33	8	50%	0:05:58	10	10%	0:04:49	20	37%
R51	0:05:31	8	25%	0:04:52	2	0%	0:07:59	7	0%	0:06:07	17	8%
T51	0:04:30	8	38%	0:04:45	11	27%	0:06:08	12	0%	0:05:08	31	22%
<b>SHIFT TOTAL AVERAGE/SUM</b>	<b>0:04:57</b>	<b>150</b>	<b>31%</b>	<b>0:05:00</b>	<b>170</b>	<b>25%</b>	<b>0:05:45</b>	<b>138</b>	<b>16%</b>	<b>0:05:14</b>	<b>458</b>	<b>24%</b>

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:08:00 at 90% of the time for all units.

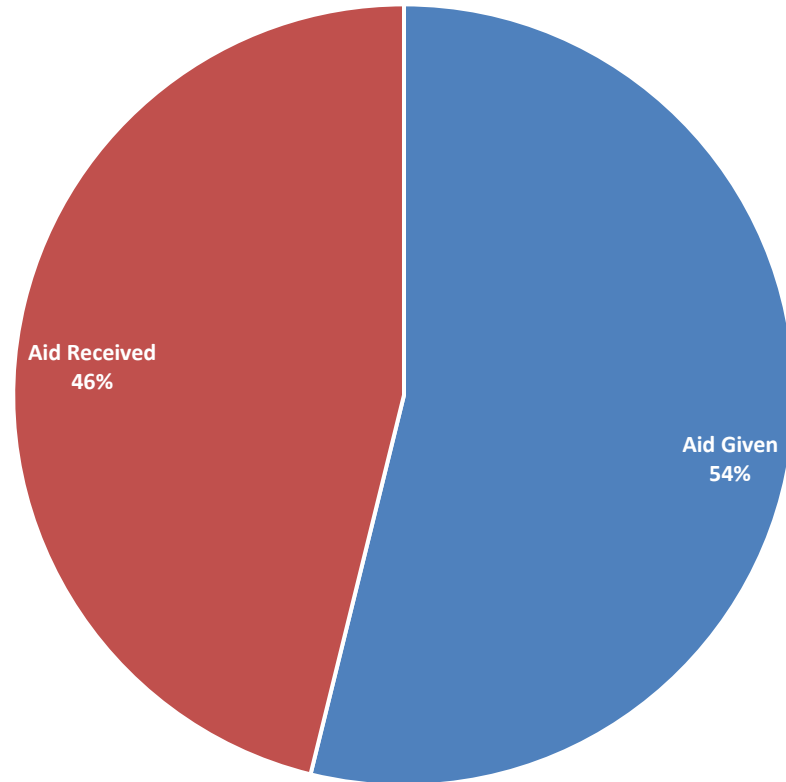
Month of May

Fire/Rescue/All Other Incident Types	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:05:46	19	89%	0:06:37	21	91%	0:07:40	22	76%	0:06:41	62	85%
E52	0:06:15	7	71%	0:05:44	12	75%	0:06:02	13	85%	0:06:00	32	77%
E53	0:05:50	20	90%	0:05:45	26	92%	0:05:30	15	87%	0:05:42	61	90%
E54	0:05:38	20	95%	0:06:39	11	73%	0:05:26	21	91%	0:05:54	52	86%
E55	0:05:35	8	100%	0:05:43	12	92%	0:07:12	10	60%	0:06:10	30	84%
R51	0:07:51	12	50%	0:09:10	21	52%	0:07:44	14	71%	0:08:15	47	58%
T51	0:06:13	13	85%	0:07:09	16	63%	0:07:06	12	67%	0:06:49	41	72%
<b>SHIFT TOTAL AVERAGE/SUM</b>	<b>0:06:10</b>	<b>99</b>	<b>83%</b>	<b>0:06:41</b>	<b>119</b>	<b>77%</b>	<b>0:06:40</b>	<b>107</b>	<b>77%</b>	<b>0:06:30</b>	<b>325</b>	<b>79%</b>

# AID

Aid Given	14
Aid Received	12
<b>TOTAL</b>	<b>26</b>

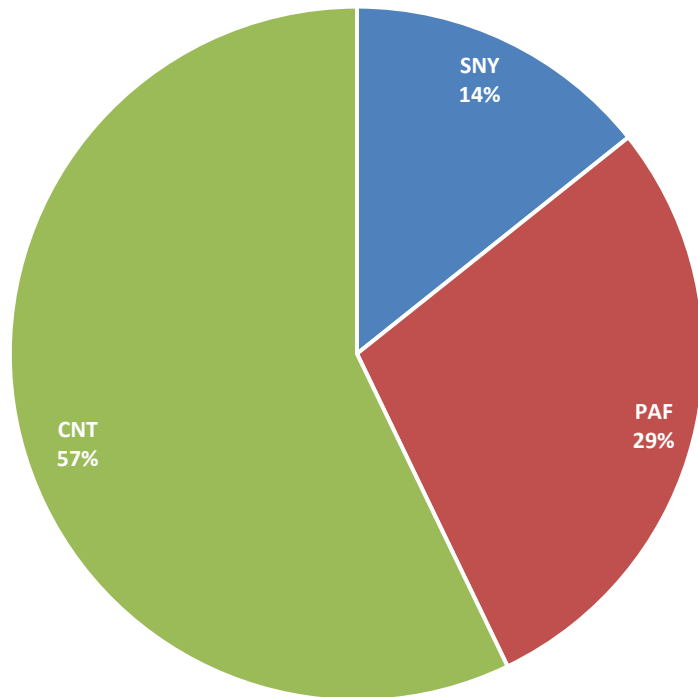
STRIKE TEAM DEPLOYMENTS YTD FISCAL YEAR 2023-24	
INCIDENT NAME	RESOURCE PROVIDED
SOUTH FORK COMPLEX	SINGLE RESOURCE (1)
SMITH RIVER COMPLEX	OES404 (4) SINGLE RESOURCE (1)
RRU MEMORIAL SERVICE	SINGLE RESOURCE (1)



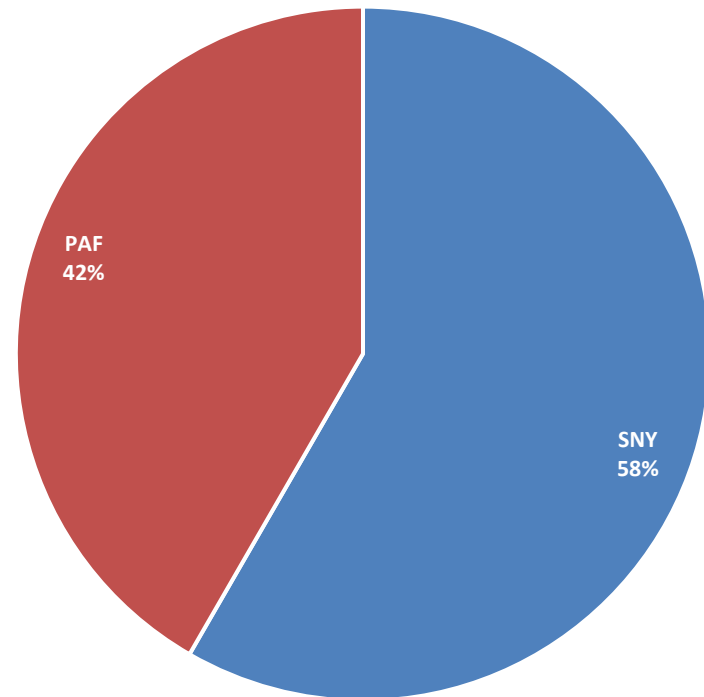
## Aid Count by Location Department

DEPARTMENT	GIVEN	RECEIVED
SNY	2	7
PAF	4	5
CNT	8	0
<b>TOTAL</b>	<b>14</b>	<b>12</b>

Aid Given by Department



Aid Recieved by Department





### Aid Count by Location of Incident

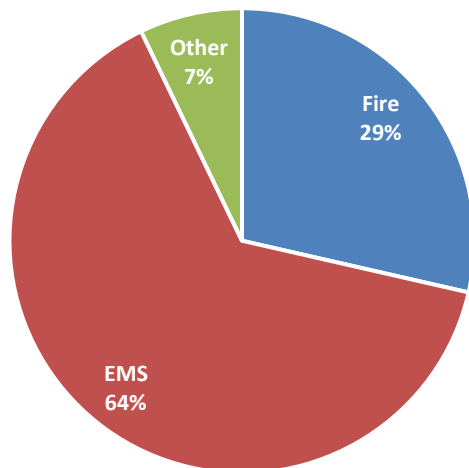
	GIVEN	
	Freeway	Commercial/Residential/Other
SNY	2	0
PAF	2	2
CNT	0	8
<b>TOTAL</b>	<b>4</b>	<b>10</b>

	RECEIVED	
	Freeway	Commercial/Residential/Other
	5	2
	2	3
	0	0
	<b>7</b>	<b>5</b>

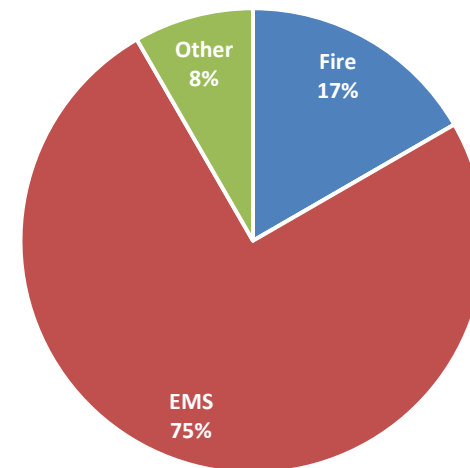
### Aid Count by Incident

Incident Type	GIVEN	RECEIVED
Fire	4	2
EMS	9	9
Other	1	1
<b>Total</b>	<b>14</b>	<b>12</b>

Aid Type Given by Incident



Aid Type Received by Incident



## EMS CQI – CAPTAIN PARAMEDIC REVIEWS

CAPTAIN PARAMEDIC	# OF COMPLETED CQI REVIEWS
HALL, A SHIFT	0
ROTH, A SHIFT	2
DEMERS, B SHIFT	0
ROBBINS, B SHIFT	0
CROSSLEY, C SHIFT	17

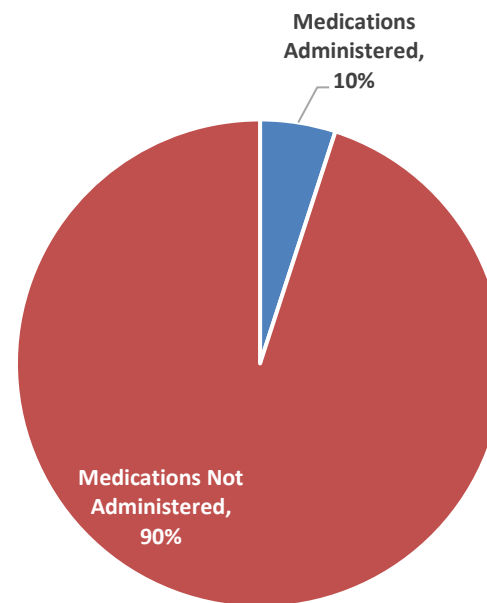
## PATIENT CARE REPORT

**Measurement:** Medication and Controlled Substances

<b># OF INCIDENTS WITH PCR</b>	<b>535</b>
# of Incidents involving medication administration	53
# of total medications administered	313
% of incidents where ALS was provided	10%
# of Incidents involving narcotic administration (Morphine/Versed)	7
% of times when a narcotic was administered and the pain score was recorded	43%

<b>TOTAL MEDICATIONS ADMINISTERED (313)</b>		
<b>MEDICATION</b>	<b>COUNT</b>	<b>% OF TOTAL</b>
Normal saline	97	31%
Oxygen	41	13%
Epinephrine 1:10,000	29	9%
Aspirin	27	9%
Ondansetron (Zofran)	19	6%
Nitroglycerin	17	5%
Amiodarone	17	5%
Sodium Bicarbonate	17	5%
Morphine	16	5%
Naloxone (Narcan)	12	4%
Albuterol	6	2%
Glucose - Oral	4	1%
Midazolam (Versed)	4	1%
Glucagon	3	1%
Diphenhydramine (Benadryl)	2	1%
Dextrose 10 % in 250 ML	2	1%
<b>TOTAL</b>	<b>313</b>	<b>100%</b>

Out of 535 incidents, medications were administered 10% of the time



**Measurement:** Cardiac Arrest

# OF INCIDENTS WITH PCR	535
# of Cardiac Arrest incidents	6
# of Traumatic Cardiac Arrest incidents	0
# of Non-Traumatic Cardiac Arrest incidents	4
# of reported "Obvious Death" incidents	2
# of Cardiac Arrest incidents with ROSC outcome (total)	0
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway	1
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway leading to ROSC outcome	0
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation	2
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation leading to ROSC outcome	0
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions	0
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions leading to ROSC outcome	0
# of Cardiac Arrest incidents with attempted resuscitation via medication administration	2
# of Cardiac Arrest incidents with attempted resuscitation via medication administration leading to ROSC outcome	0

**Measurement: Patient Disposition**

<b># OF INCIDENTS WITH RECORDED PATIENT DISPOSITION</b>		<b>533</b>		
<b>TRANSPORTED - PATIENT DISPOSITION</b>		<b>COUNT</b>	<b>% OF TRANSPORTED</b>	<b>% OF TOTAL</b>
Transport by Another EMS Unit		334	92%	63%
Transport by Another EMS Unit, with a Member of This Crew		28	8%	5%
<b>TOTAL</b>		<b>362</b>	<b>100%</b>	<b>68%</b>
<b>NOT TRANSPORTED - PATIENT DISPOSITION</b>		<b>COUNT</b>	<b>% OF NOT TRANSPORTED</b>	<b>% OF TOTAL</b>
No Transport		80	77%	15%
Patient Refused Transport		24	23%	5%
<b>TOTAL</b>		<b>104</b>	<b>100%</b>	<b>20%</b>
<b>OTHER - PATIENT DISPOSITION</b>		<b>COUNT</b>	<b>% OF OTHER</b>	<b>% OF TOTAL</b>
Not Applicable		67	100%	13%
<b>TOTAL</b>		<b>67</b>	<b>100%</b>	<b>13%</b>
<b>TOTAL OF ALL PATIENT DISPOSITION</b>		<b>533</b>	<b>100%</b>	<b>100%</b>

**Measurement:** Suspected Myocardial Infarction

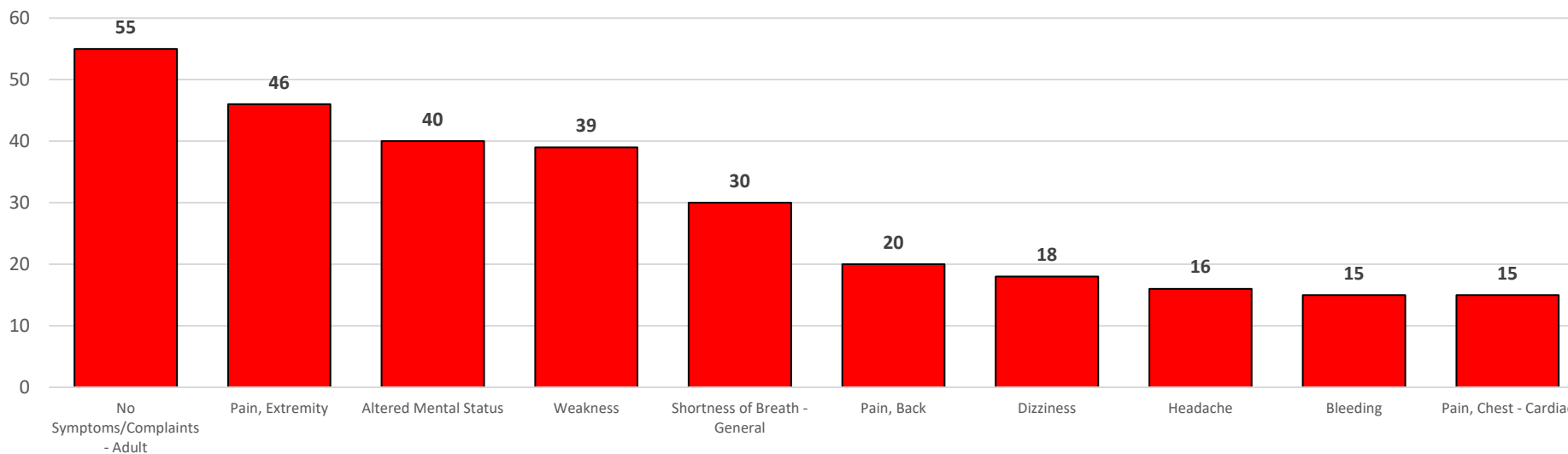
# OF INCIDENTS WITH PCR	535
# of "Chest Pain – Suspected Cardiac"	12
# of "Chest Pain – Suspected Cardiac" where the patient received ECG - 12 Lead	8
# of "Chest Pain – Suspected Cardiac" where medication was administered	4
# of "Chest Pain – Non Cardiac"	9
# of "Chest Pain – Non Cardiac" where the patient received ECG - 12 Lead	2
# of "Chest Pain – Non Cardiac" where medication was administered	0

**Measurement:** Stroke, Cerebrovascular Accident (CVA), and Transient Ischemic Attack (TIA)

# OF INCIDENTS WITH PCR	535
# of Stroke and ALOC incidents	34
# of Stroke and ALOC incidents that included a Stroke Assessment (BG Level)	26

\*Approximately 24% of the 55 "No Symptoms/Complaints" in the bar chart below are likely attributed to incidents with the Type code Description: "Assist Invalid".

Top Primary Symptoms



## OFFICE OF EMERGENCY SERVICES (OES)

The following information is a summary of OES Volunteer Hours for May 2024.

<b>Event</b>	<b>Hours</b>
Amateur Radio	147
Neighborhood CERT Activities	50.75
Misc. (150 <sup>th</sup> Anniversary)	110.50
<b>Total Hours</b>	<b>308.25</b>

## FIRE & ENVIRONMENTAL PROTECTION DIVISION (FEPD)

The following information is a summary of Outreach Events for May 2024.

<b>Date</b>	<b>Location</b>	<b>Approximate Number of People</b>	<b>Event</b>
5/9/2024	Station 3	70	Station tour for Theuerkauf Kindergarten
5/12/2024	Station 4	2	Future firefighter station visit
5/14/2024	CMV Preschool	8	Engine Visit-Community Helpers Read Story
5/15/2024	Station 2	70	Bubb Kindergarten Station Tour
5/15/2024	Gabriela Mistral Elementary	Various	Career Fair
5/17/2024	CMV Preschool	17	Engine Visit-Community Helpers Read Story
5/18/2024	Station 1	335+	Open House
5/18/2024	Station 2	Approximately 1200	Open House
5/18/2024	Station 3	124	Open House
5/18/2024	Station 4	125	Open House
5/18/2024	Station 5	232	Open House
5/18/2024	Stevens Creek	61 people & 1300lbs of trash/thistle	Creek Clean-up Central Ave & Sleeper Park
5/18/2024	City Hall Plaza	Various (300+ families)	Kidstock
5/19/2024	Downtown	Approximately 10,000	MVFD 150th Anniversary Celebration
5/19/2024	Chatham Court	Various	Engine Visit to Block Party
5/20/2024	Station 1	1	Dispatcher Ride-a-long
5/25/2024	Mercy-Bush Park	Various	Old MV Neighborhood Wheels Ride Party
5/27/2024	Eagle Park	Various	Memorial Day Ceremony
5/29/2024	Station 4	20	Chinese Leadership Academy
May	PD / Fire Admin	Various	lobby med bin plus sharps



<b>Metric - Fire/Environmental Services</b>	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24
Number of medical calls for inhabited cars/RVs or those without an address	35	20	21	40	36	35	36	45	51	49	48
Number of illegal waste dumping incidents related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0
Number of responses to inhabited car/RV spills	0	0	0	0	1	0	0	0	0	0	0
Number of citations given for illegal dumping related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0
Number of leaks noted related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0
Number of other issues related to inhabited cars/RVs or those without an address	2	8	1	6	5	5	5	4	14	3	9
Estimated staff hours spent on illegal waste incidents related to inhabited cars/RVs	35	30	21	39	45	45	45	48	58	50	55