

The VIEW

CITY OF MOUNTAIN VIEW

Message from City Manager Kimbra McCarthy



As 2020 comes to a close, I want to acknowledge how this year has brought unprecedented challenges for our community amidst much uncertainty. This collective experience has affected us and our neighbors in different ways, and I sincerely hope you and your loved ones are staying healthy. Simple acts of kindness mean so much right now, and I am impressed with how compassionate and caring our community has been throughout this tough year. Now more than ever, it is important to support each other in order to emerge from the pandemic together.

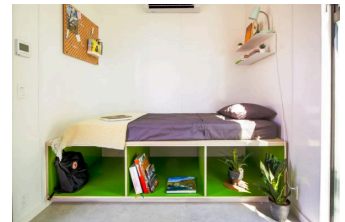
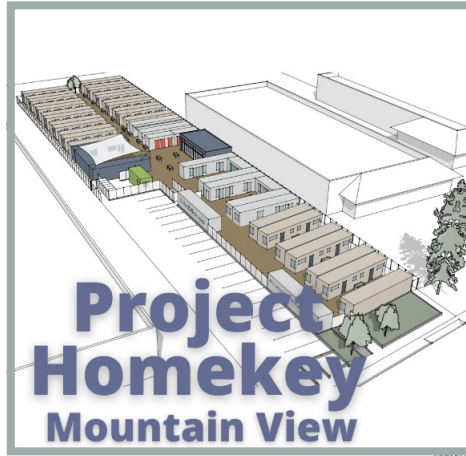
The City organization is taking that to heart. Thanks to the can-do attitude of our City employees, we overcame unbelievable hurdles to quickly implement numerous COVID-19 assistance programs for those who need it the most, including rent relief, food assistance, and utility bill relief. We have also launched three safe parking lots for residents that are living in vehicles, open all day, every day. I am especially excited about Project Homekey coming to our city in early 2021, which will provide rapid housing for the most vulnerable residents.

Our small business community in Mountain View is vitally important, and we recently launched phase two of the City's Small Business Resiliency Program to help our struggling local businesses by providing zero-interest loans. In partnership with the Mountain View Chamber of Commerce, the City launched the Mountain View Marketplace where you can shop safe and shop local online at ilovemv.org/shop.

This year, the City also reaffirmed its commitment to creating a welcoming, safe and inclusive community following recent national events. You will read more about our racial equity and inclusion efforts in this edition of *The View*.

No question, the holidays are especially difficult as we celebrate the season in new ways. I hope you enjoy watching the virtual tree lighting and virtual holiday concert with local teen musicians on our YouTube channel, or participate in our first Holiday Home Decorating Contest. Thank you for everything you each have done to build a stronger, more resilient community. I have no doubt we will get through this trying time together!

Kimbra McCarthy, City Manager



Project Homekey Coming Soon

The City of Mountain View and LifeMoves have partnered to build a new interim housing option for people experiencing homelessness. The housing will be located at 2566 Leghorn St. in Mountain View and will provide rooms for 100 households: 88 individuals and 12 families (approximately 124 people). LifeMoves is one of the largest and most respected homeless services agencies operating in Silicon Valley. The project is funded by the State of California's Project Homekey and sets very aggressive goals: the site will commence occupancy by early 2021.

The program will create a community where clients can receive intensive case management services to help each person overcome homelessness and return to stability. LifeMoves connects clients to mental health care, addiction services, Supplemental Security Income (SSI) and other benefits along with providing job placement resources, classes on subjects such as parenting and financial literacy, and a wide array of other services. Above all, LifeMoves works tirelessly to help clients find their way back to stable housing. With 40 years of experience and expertise, LifeMoves has a proven model that helps over 2,000 people every year out of homelessness while simultaneously addressing the immediate and urgent needs of more than 1,200 unhoused neighbors each day and night.

The site will include ample space for case management meetings, dining, recreation, laundry, and even dog kennels. Unlike traditional congregate shelters, every individual or family gets the privacy and dignity of their own private room, with a door that locks. Clients are anticipated to stay approximately 90-180 days while they get stabilized and find sustainable housing.

With rooms for up to 100 households, this site will provide beds for approximately 124 people at a time, giving a major boost to Mountain View's efforts to address homelessness. Specifically, the site will provide triple the existing number of shelter beds available in Mountain View in winter, and 10 times the number of year-round beds. Most importantly, with full occupancy the site could provide immediate shelter for over 20% of the 606 people experiencing homelessness in Mountain View and help over half of Mountain View's homeless population within the first year.

The Project Homekey timeline is fluid with milestones subject to change pending completion of the building permit process, but the State funding must be expended by December 30, 2020, with the site development and client move-ins targeted for completion by early 2021.

For more information, visit MountainView.gov/Homekey or email homekey@mountainview.gov.

IN THIS ISSUE

- COVID-19 Resources
- Update on Race, Equity and Inclusion Efforts
- Explore New City Parks



\$3.634mil
Allocated for Rent Relief

Apply for Rent Relief

Rent help is available to support tenants financially impacted by COVID-19 related hardships with an income of up to 120% of the area median income, which is up to \$110,000 for a one-person household and up to \$158,000 for a four-person household.

Applicants must be Mountain View residents impacted by the COVID-19 pandemic, such as through loss of employment, reduced employment or wages, increased medical costs, or increased childcare costs. Other COVID-related impacts will also be considered on a case-by-case basis. Assistance is available for up to \$3000 for two months to go toward upcoming rent.

To apply, contact the Community Services Agency (CSA) at RentHelp@CSACares.org. Current response time is around 72 hours. You can also call (650) 968-0836 and leave a message, but email is preferred.

COVID-19 Testing



11,388

COVID-19 diagnostic tests given at City facilities as of December 8, 2020



Everyone over the age of 2 should wear masks and can get tested.



Test monthly if you work, volunteer or are around others not from your home.



The Importance of COVID-19 Testing

County of Santa Clara public health officials consider testing to be one of the main cornerstones of community recovery from impacts of the COVID-19 pandemic. Testing not only allows us to understand local infection rates and provide help for those in our community who may test positive, but it also allows the County's COVID-19 Response Team to contact others who may have been exposed and prevent further spread. It is such an important part of the recovery process that it is used as a measure to determine the rate at which our communities are able to reopen businesses.



Our county and our community have been a statewide example of the benefits of high volume testing and continued testing. As a county, we were the first high-population region in the state to have moved into the Orange Tier, which allowed us at that time to do more activities indoors as the weather turned colder. While our county has moved back to the Purple Tier, we must work together to reduce overall risk for COVID-19.

To make testing more convenient, the City of Mountain View is continuing to partner with the county and healthcare providers to offer free testing downtown at the Mountain View Center for the Performing Arts Rehearsal Studio (at the back of the Center and next to the Library drive-up book return). Currently, the County of Santa Clara Public Health Department is on site for testing every other Tuesday for both scheduled and walk-up testing. Other larger sites are under consideration for free testing in the future. The Stanford Teen Health van is also offering monthly testing at the Rengstorff Park Pool, and the County is partnering with private companies for a rolling testing van to provide even more access to all neighborhoods.

For notices on upcoming free testing opportunities, follow any of our City Hall social media channels at [MountainView.gov/Social](https://www.MountainView.gov/Social).

Staying Safe from COVID-19

At the time this community newsletter went to print, Santa Clara County including Mountain View is under a Regional Stay-at-Home Order. The County's Health Officer joined several others in implementing the State's order early before the intensive care unit (ICU) bed capacity dipped below 15% in our county. The public health order remains in effect until Jan. 4, 2021. The reason most cited by public health officials for the surge in COVID-19 cases is indoor gatherings with family and friends which is more likely to occur with the colder weather and holiday season as we wish to reconnect with loved ones.

This year, consider alternate ways to celebrate and come together virtually to avoid creating an unintended chain of infection. Californians are strongly encouraged to stay home or in their region and avoid non-essential travel to other states or countries. The County's recent mandatory directive on travel requires people to quarantine for 10 days upon return to the county from travel of more than 150 miles. More information is available at sccgov.org/coronavirus.

Let's continue to stay vigilant and get through this together as neighbors, friends and the strong community that we know and love in Mountain View. Remember to #MaskUpMV.

Adapting City Operations

The City of Mountain View took immediate and widespread actions in response to the COVID-19 pandemic. The City shifted priorities and developed new approaches for conducting business and created new programs, all the while keeping employees and the public safe. These efforts had to comply with State of California and County of Santa Clara public health orders while addressing essential and emergency community needs.

Here are a few of the ways that the City has adapted its services since March 2020:

- Partnering with the County of Santa Clara and El Camino Hospital District to provide convenient, appointment-only COVID-19 testing on a regular basis at the Mountain View Center for the Performing Arts;
- Launching the Mountain View Public Library's Grab & Go service in which library and Link+ materials are put on hold and picked up by appointment only. Materials are quarantined for 96 hours when they are returned;
- Expanding the Safe Parking Lot program to more than 100 spaces at five locations with 24/7 services for unstably housed individuals living in vehicles;
- Transforming recreational programming to a virtual recreation center experience plus virtual tours at Deer Hollow Farm;
- Automating crosswalk signals to make it easier for pedestrians to walk in many areas frequented by pedestrians;
- Providing Building and Fire permit services on an appointment basis while following public health protocols; and
- Hosting holiday activities, such as the annual Community Tree Lighting Celebration and Monster Bash festivities, in a virtual environment.

Learn more about City services that are currently available by visiting MountainView.gov/COVID.



New City Parks to Explore

This fall, the City debuted two new parks - Wyandotte Park and Evandale Park. Due to COVID-19 social distancing protocols, the City held virtual park grand opening ceremonies and livestreamed them on the City's City Hall Facebook page.

Wyandotte Park, a nearly one-acre park, was unveiled to the public on Friday, Oct. 30. Located at 2254 Wyandotte St., the park features play and fitness equipment, green open space, and public art.

A 0.25 acre project, Evandale Park officially opened to the public on Friday, Nov. 12. The park is located at Evandale Avenue at Piazza Drive and features space-themed play equipment and green open space. The space theme was requested by the Mountain View community to reflect the park's proximity to NASA Ames Research Center and Moffett Field.

For more information on City of Mountain View Parks Projects, please visit MountainView.gov/Parks.



Library Grab & Go Services

Schedule a Grab & Go appointment online at MountainView.gov/Library or call (650) 903-6336 between 10 a.m. and 6:00 p.m., Monday through Saturday, to book an appointment. Grab & Go Holds Pick Up is available Tuesday through Saturday from 2 p.m. to 6 p.m.

Virtual Recreation Classes

The City's Recreation Division launched virtual recreation classes earlier this year to encourage movement even when staying at home. From singing favorite camp songs to a list of virtual options for any age and fitness level, these recreation activities highlight improving mood, increasing movement and staying motivated. See what the team has to offer at MountainView.gov/Recreation.

Stay Informed

- MountainView.gov/COVID
- Text 'MVCOVID' to 22828 to get The Briefing on City updates
- [Facebook.MountainView.gov](https://Facebook.com/MountainView.gov), [Twitter.MountainView.gov](https://Twitter.com/MountainView.gov), [Instagram.MountainView.gov](https://Instagram.com/MountainView.gov), [Nextdoor](https://Nextdoor.com/MountainView.gov/) and MountainView.gov/YouTube



Mountain View's Commitment Statement

The City of Mountain View is fully committed to racial equity and inclusion as we strive to create a welcoming, safe and inclusive community for all. While recent national events have created an urgent cry for policing reform across the country, the City recognizes that systemic racism is far-reaching and long-standing and requires a comprehensive approach of reflection, engagement and action.



Council Resolutions Passed: REI is an Important City Value

In response to the protests following the tragic death of George Floyd, the City of Mountain View wanted to make it more clear where we stand on Race, Equity and Inclusion (REI). The City Council immediately passed the following statements and proclamations in addition to our ongoing goal of Community for All. Learn more at MountainView.gov/REI.

- Council Resolution Proclaiming Black Lives Matter
- Council Resolution to Denounce Xenophobia and Anti-Asian Sentiment Due to the COVID-19 Pandemic
- Hispanic Heritage Month Proclamation
- Mountain View Police Department's policies aligned with 8 Can't Wait and State Attorney General
- Police Chief Statement on George Floyd's tragic death
- City Statement on Importance of Diversity in Community and Community Policing

● RACE, EQUITY AND INCLUSION

Formation of REI Subcommittee

On June 9, 2020, Mayor Abe-Koga announced the appointment of an Ad-Hoc Council Subcommittee on Race, Equity and Inclusion (REI Subcommittee) to engage the community in meaningful dialogue and take action toward a vision of racial justice and equity in Mountain View and renewed public trust in law enforcement. The REI Subcommittee consists of Vice Mayor Ellen Kamei, who serves as Chair, Mayor Margaret Abe-Koga and Councilmember Lucas Ramirez.

The REI Subcommittee met periodically from June through November 2020 and brought forward recommendations to the full City Council on Dec. 1, 2020. For more information, visit MountainView.gov/REI.



Public Safety Advisory Board Established

Council voted on Dec. 1 to establish a Public Safety Advisory Board to hold public forums and provide input to the Police Chief and City Council on public safety matters. This action was recommended by the Council Ad-Hoc Subcommittee on Race, Equity and Inclusion following comprehensive staff reports and discussion during subcommittee meetings in August and November. The recommendation was informed by review of community oversight models used in other jurisdictions and analysis of Mountain View crime statistics, Mountain View Police Department (MVPD) contact data, use of force data and community input. Based on this information, it was determined that an advisory body model would best meet the needs in Mountain View to address areas for improvement and build on existing MVPD strengths.

The new body may have up to seven members appointed by the City Council to bring diverse community representation. In January 2021, be on the lookout for details on how to get involved with serving on the Public Safety Advisory Board.

Meet the New Research Fellow for Mountain View PD

The Mountain View Police Department now has a research fellow among its ranks.

In the on-going discussions and questions about police contact data, the City of Mountain View and Police Department are excited to have partnered with Stanford University to develop scientific, evidence-based processes to help us better understand the best way to collect, analyze, and give context to the data for our community.

This effort will be undertaken by Alex Stephenson, a research fellow and PhD candidate from the University of California, Berkeley.

"I was interested in this opportunity for two reasons – first and foremost, I was interested in an initiative that would ultimately make the lives of community members better. Second, questions related to police data are salient for several of my research interests. This is a topic of great importance, and the effects of this data on policy are fascinating to me."

To our knowledge, Mountain View is the only city in the region to have taken the proactive steps in hiring a research fellow to analyze policing data to better understand the story behind it and recommend potential solutions.

"We are very excited by this research opportunity, and we are happy to have Alex on board," said Deputy Chief Chris Hsiung. "This work is extremely important not just for us and how we look at the future of policing here in Mountain View, but this endeavor could also serve as a model across the country for how law enforcement agencies utilize data backed by research methods and ensure they are serving their communities in the best possible ways."

The Police Department will provide updates about the research underway in the coming months.

● RACE, EQUITY AND INCLUSION



REI Action Plan Highlights

The City implemented a Race, Equity and Inclusion Action Plan focused on policing practices, policies and accountability, celebration and recognition of community diversity, and review of City operations and policies, with opportunities for community engagement throughout. Updates on the Action Plan were provided at each REI Subcommittee meeting and a full copy of the plan is available at MountainView.gov/REI.

The current Action Plan consists of four major components. The first component, Assessing Police Practices and Policies and Increasing Police Accountability, includes holding listening forums, compiling data and evaluating existing policies, holding interactive educational forums, examining models of police oversight, and assessing alternative police service models.

The second component, Recognize and Celebrate Mountain View's Diversity, consists of conducting forums to promote dialogue on race and a safe, welcoming community for all and providing advisory body driven events and activities.

The third component, Assess City of Mountain View Operations and Policies Under an Equity Lens, is about applying an equity based lens in budget development; exploring the impacts of historical zoning, land use planning and redlining on communities of color; assessing and updating personnel policies and programs; and engaging City employees.

Finally, the fourth component, Maintain Transparency Regarding the City's Racial Equity and Justice Action Plan, includes continuing to provide relevant and timely information to the public on the City's racial equity and justice efforts. For the complete text of the current Action Plan, go to MountainView.gov/REI.

MVPDx: Partnership for the Future of Policing

MVPDx: Partnership for the Future of Policing is a listening and learning program that brings residents together with Mountain View police officers to discuss, collectively, what next steps look like for our city when it comes to how the department protects and serves those who live, work and visit our community.

The program launched in September 2020 and takes a deep-dive into various policing themes and topics in an effort to foster dialogue and increase connections between local law enforcement and our residents.

The goal is to enhance trust and build the best future possible for policing in Mountain View. The first cohort included 10 community members from a range of groups and individuals who have contacted the Police Department to engage on this topic. The participants successfully completed the MVPDx program in late October. The interest list will be used to help fill future cohorts.

To learn more and to sign up for the program interest list, visit MountainView.gov/Police.



Citywide Support for REI

City of Mountain View staff are committed to programming around Race, Equity and Inclusion. Some of these programs include a dedicated Race Equity and Justice Library Collection available through MountainView.gov/Library, the ongoing Community for All goals from each City department, and the City's first virtual film festival around Race, Equity and Inclusion, launching next spring.



HRC Engagement Process on Local Policing

From July through October, an Ad-Hoc HRC Subcommittee on Community-Police Relations worked with community engagement facilitators from Peninsula Conflict Resolution Center (PCRC) to gather stories from, and foster dialog among, community members about their experience interacting with Mountain View police. Stories were shared during Listening Forums, through an online portal, and in one-on-one interviews. PCRC analyzed the stories to identify common themes, which was reported out at the Nov. 18 virtual community meeting. Participants at the report out session engaged in small group discussions to: reflect on how the experiences shared by storytellers may be similar to or different from their own, imagine the perspectives of both the storyteller and the police, and highlight what went well and what the police could have done differently to improve the experience.

Following the Nov. 18 report-out session, the HRC Subcommittee presented a report on the themes from the community engagement process to the City Council on Dec. 1. This report will help inform future police policies and programs. A summary may be found at MountainView.gov/REI.



Small Business Action Plan

The current business environment and local economy have been deeply affected by the COVID-19 pandemic. Neither will return to the normal that existed before the pandemic. The Small Business Action Plan will be the foundation for broader, sustainable programs to support local small businesses beyond the pandemic. As funding and staff resources become available and as the business environment and economy change over time, these programs can be modified to address changing business needs. Get more information at MountainView.gov/SmallBizHelp.

71 Small Businesses have received funding

\$7000 in a zero-interest loan given to each

\$330k remaining to be loaned

40 additional businesses can be helped with remaining funds

Apply for Small Business Relief Help

There are a few options available for small business owners financially impacted by COVID-19. On April 1, the City of Mountain View launched a donation portal, #TogetherMV, for people to donate funds to help small businesses. Business owners who want to apply for the funds can email SmBizCOVID19Help@mountainview.gov to be notified when the application process is opened and what they will need to apply.

FD Mutual Aid Deployment

This year, the City of Mountain View Fire Department deployed members throughout California and New Mexico to fight the numerous wildfires. Firefighters deployed as individual resources, as well as strike-team members, to provide support to incidents and fulfill requests for assistance when received by the Fire Department.

Members of the department were assigned single resource deployment duties to include Base Camp Manager, Sections Chief, Strike Team Leader, as well as Fire Line Emergency Medical Technician and Paramedic. Firefighters were also deployed as members of strike teams performing firefighting functions such as structure protection, wildland fire suppression and overhaul of charred areas.

When local emergencies exceed local resources, fire departments help one another across jurisdictional boundaries through the mutual aid agreement process.



ECONOMIC DEVELOPMENT

Hyperlocal Shopping Portal Debuts

The Mountain View Chamber of Commerce and the City of Mountain View recently announced the launch of a new online shopping portal designed specifically to promote and make it easier to shop at local businesses. The Mountain View Marketplace, available online at ilovemv.org/shop, highlights local retailers and other small businesses while enabling shoppers to “Shop Safe – Shop Local.”



Through the Mountain View Marketplace web portal, consumers will find local businesses from across the city, including restaurants, retailers and service providers, offering sales items and special deals in a single easy-to-use interface. Shoppers can see offerings by categories and location, as well as do customized searches. New merchants are continually being added and can sign up on ilovemv.org/shop.

Creation of the shopping portal has been funded, in part, by a grant from Google to support Mountain View small and medium size businesses.

Outdoor Mountain View

The Citywide Outdoor Business Operations Pilot Program (also known as Outdoor Mountain View!) allows businesses to temporarily operate outside on private property, or authorized public property, under the State of California and Santa Clara County Department of Public Health Orders, and under the Declaration of Emergency by the City of Mountain View. The program provides mandatory requirements for businesses allowed to operate outdoors with minimal city permitting, licensing, or approval, while still protecting the public health and safety. This program is subject to change based on modifications to the Health Orders or to maintain the public health, safety, and general welfare of the city. This program does not apply to businesses participating in outdoor dining in the Castro StrEATs Pilot Program. More information is available at MountainView.gov/OMV.



Mountain View's Minimum Wage Going Up

Mountain View will have a minimum wage rate increase per regional CPI for 2021. It will increase by 25 cents to \$16.30 for the hourly rate. The new minimum wage rate goes into effect on Jan. 1, 2021.

On Nov. 10, 2015, the City Council adopted an ordinance to increase Mountain View's minimum wage rate to \$15 an hour by 2018. Beginning on January 1, 2019, the minimum wage will be adjusted annually based on the regional Consumer Price Index (CPI).

For more information, visit MountainView.gov/minwage.

CITY OF MOUNTAIN VIEW

Minimum Wage

www.MountainView.gov/MinWage

for updates on the latest rates and required notices



Small Business Resiliency Program

The Small Business Resiliency Loan Program reopened in November. The intent is to target loans to small businesses that sell goods and services such as food, daycare, cleaning, salons, retail, etc.

The criteria includes:

- Operate out of a physical commercial storefront (open to the public) within Mountain View city limits
- Must sell goods and services (food, daycare, cleaning, salons, music, retail, etc.) to the general public
- If the business has multiple locations, may only be used for the Mountain View location
- Must have at least one and no more than 25 employees

Also, the City's now producing a newsletter for local businesses called Mountain View Biz Newsletter. The newsletter, which debuted on Nov. 6, provides timely information about business resources and funding sources that can help Mountain View businesses impacted by COVID-19, along with other business-oriented updates. For more information and to apply for Small Business Relief Help, email SmBiz@mountainview.gov.



Business Survey Results

The City launched a business survey to better understand how the ongoing pandemic is impacting local businesses and their experiences with seeking relief. The City's business survey received 138 responses. A variety of businesses responded to the survey, which included

restaurants, retail, health services, professional and technical services, and hospitality. The business survey responses were consistent with those received from businesses surveyed in other communities and by other organizations at the local, state and national level.

More than half, 53%, of businesses who responded said business has worsened since March 16, 2020, saying that they have no time or money for marketing and promotion. They also expressed operational challenges, such as cost and difficulty obtaining materials, supplies, and products to sell; cost and difficulty obtaining Personal Protective Equipment (PPE) and supplies; difficulty understanding County and State health orders regarding business operation; and difficulty hiring and retaining employees. Businesses also said they need financial assistance, such as grants (preferred over loans), waiver of City fees, and other considerations that lower operating costs. Finally, 91% said they received Paycheck Protection Program funding while 40% said they received an Economic Injury Disaster Loan. Anecdotal feedback from businesses that applied or received either federal loan said the process was confusing and frustrating. Many did not hear back on their application status, and others reported that they are struggling with the paperwork that qualifies them for forgiveness of the loan.



Shopper Survey Results

The City recently conducted a survey of local shoppers to determine how their habits have changed because of COVID-19. Notably, the shopper habits survey received over 440 responses with over 90% living in Mountain View.

Most respondents are spending money on groceries (98%), followed by food from restaurants (73%) and goods/services for home improvements (48%). Respondents use a variety of shopping methods, including buying items online, in-store pickup, delivery and mail. Eighty-three percent of shoppers surveyed said they buy in the store and 50% are purchasing food from restaurants once per week, while 22% buy three times per week. When respondents buy food from restaurants, 87% personally pick up take-out food, 35% use delivery services, and 36% dine at restaurants. When choosing where to shop or dine, shoppers most cared about how the business was implementing maximum health protection for safe operation.

Most (84%) shoppers indicated that they give preference to local merchants. Regarding advertising and promotion, 31% of respondents rely on social media, while 33% rely on print or electronic communications, and 21% rely on print advertising.

The shopper habits survey showed that it is important for a restaurant to offer a variety of options for buying food, including pick-up, delivery and dining outdoors when allowed. Preference and safety are important to customers, but convenience and price are less so. The survey results provide valuable information that can help businesses expand sales and improve customers satisfaction in response to new shopping habits due to the pandemic.

*****ECRWSEDDM*****
POSTAL CUSTOMER



CITY OF MOUNTAIN VIEW

The View

COMMUNITY IMPACT

Police Chief Update

Mountain View Police Chief Max Bosel is retiring in December after a 25-year career with the Mountain View Police Department. During his six-year tenure as Chief, the police department adopted its first Policing Plan that improved transparency and modeled President Barack Obama's 21st century policing pillars, implemented officer worn cameras, and became an early adopter of drug and alcohol diversion alternatives.



City Manager McCarthy is promoting Chris Hsiung who currently serves as Mountain View's deputy police chief. Hsiung is an award-winning advocate for transparency and community connection with extensive public safety experience from over 30 years in law enforcement. He takes over as police chief on Dec. 27, 2020.

The View

The newsletter is published two times a year by the City of Mountain View. *The View* is delivered by bulk mail to every residential address and business in Mountain View.

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City Website

The View is available on the City's website, MountainView.gov.

City Hall Social Channels

Facebook.mountainview.gov
instagram.com/mvcityhall
Twitter.mountainview.gov
MountainView.gov/YouTube

Extra Copies

A limited supply of extra copies are available at City Hall, 500 Castro St.; the Mountain View Public Library, 585 Franklin St.; and the Community Center, 201 S. Rengstorff Ave.

City Mission Statement

The City of Mountain View provides quality services and facilities that meet the needs of a caring and diverse community in a financially responsible manner.

Organizational Values

The City staff has established the following organizational values that guide their work for the community:

- Provide exceptional service
- Act with integrity
- Treat others with respect



Multilingual Contact Information

Para obtener información sobre Servicios de la Ciudad en otros idiomas, comuníquese con el Programa de Alcance Comunitario enviando correo electrónico a nancy.ducos@mountainview.gov o llame al (650) 903-6145.

要获得其它语言的城市服务帮助, 请发送电子邮件或打电话与我们的多语言社区外展计划团队联系, 电邮: nancy.ducos@mountainview.gov 电话: (650) 903-6145.

Для получения городской помощи на других языках обращайтесь в нашу многоязычную программу связи с населением по электронной почте nancy.ducos@mountainview.gov или (650) 903-6145.

