

# Tenant Protections in Mountain View



## Rent Stabilization

- ❑ Rent increases are limited to a certain percent every year
- ❑ Only one increase can be given every 12 months
- ❑ Both tenants and landlords can request individual rent increase or decrease adjustments from the City through a petition process



## Eviction Protections

- ❑ Landlords must notify tenants of the reason for eviction in a written letter
- ❑ A tenant can only be evicted for 9 reasons
  - Demolition
  - Necessary Repairs
  - Owner Move-in
  - Withdrawal from Market
  - Breach of Lease
  - Criminal Activity
  - Failure to Give Access
  - Failure to Pay Rent
  - Nuisance



## Relocation Assistance

- ❑ If tenants qualify, they receive money and other support when terminated
- ❑ Landlords may have to offer tenant relocation assistance if they evict tenants for the following reasons
  - Demolition
  - Necessary Repairs
  - Owner Move-in
  - Withdrawal from Market





## Contact us! We can help.

The **City of Mountain View** implements the Community Stabilization and Fair Rent Act (CSFRA), a **tenant protection law** for most Mountain View residents living in apartments. Contact us to **learn if your home is covered** by the law, or if you need information about...

- Tenant Rights and Protections
- Unsafe Living Conditions
- Leases
- Rent and Rent Increases
- Petitions for Rent Decreases and Increases
- Tenant Hardship Protections
- Tenant Relocation Assistance
- Eviction Protections
- Move-in of Family and/or Roommates

**Virtual Office Hours**

Fridays on Zoom  
1:00 p.m. and 3:00 p.m.  
[mountainview.gov/rspofficehours](http://mountainview.gov/rspofficehours)



## City of Mountain View Rent Stabilization Program

*Mountain View Rental  
Housing Helpline*

(650) 282-2514  
[mvrent@mountainview.gov](mailto:mvrent@mountainview.gov)

(habla español)

*Rent Stabilization Program Office*

298 Escuela Ave.  
Mountain View, CA, 94040  
[mountainview.gov/rentstabilization](http://mountainview.gov/rentstabilization)

**All Services are  
Free and Confidential!**

